14:03:08 From Daniel York to Everyone:
        OpenGovernmentSecretariat@gsa.gov
14:03:44 From Daniel York to Everyone:
        https://open.usa.gov/national-action-plan/5/schedule-of-2023-
engagement-sessions/
14:05:20 From Beatrice Mercier to Everyone:
        The Commitment Tracker: https://open.usa.gov/national-action-
plan/5/commitments/
14:05:58 From Alexander Howard to Everyone:
        Thank you! I saw 13 of 36 commitments. When will all of them
be added? We are particularly interested in the police misconduct
database that was supposed to go live in January.
14:08:04 From Alexander Howard to Everyone:
        It would be wonderful if you could add a commitment tracker
for the 3rd NAP and 4th NAP, as part of final self-assessments. It
would also be meaningful if you added a link to the OGP IRM design &
results reports on the 3rd & 4th NAP, along with the 5th when it
becomes available this fall. https://www.opengovpartnership.org/
documents/united-states-results-report-2019-2022-for-public-comment/
14:10:41 From Silona Bonewald to Everyone:
        Ya'll Should really check out Jamie Joyce's work at the
democracy Lab and the internet Archive - as she is archiving the data
and adding a knowledge base to improve findability. https://
www.linkedin.com/in/justjamiejoyce/
14:11:43 From Beatrice Mercier to Everyone:
        https://app.mural.co/t/gsa6/m/
gsa6/1689346411541/87f1ec53931c716e38bcae6c44885eaac60ea4b9?
sender=ub64cdaf81c5e3e5bb6e79859
14:11:57 From Daniel York to Everyone:
        ^ Mural Link ^
14:12:25 From Alexander Howard to Everyone:
        OGP has a commitment performance tracker on the US page:
https://www.opengovpartnership.org/members/united-states/ You might
pull from this data to improve the commitment tracker, which asks the
question "Did this commitment open government?", & focuses on "how
government practices have changed as a result of the commitment's
implementation." The question of how a commitment resulted in more
transparency or accountability or participation or collaboration is a
useful forming question, which differentiates from how a given
commitment made government more equitable — the admin tracks this at
wh.gov/equity — or how a commitment improves government services
14:13:47 From Alexander Howard to Everyone:
        An important part of this team's work could be to show how
commitments from the first four NAPs opened US government, linking to
final self-assessments, so the American public can understand why the
administration is now pursuing these commitments in a fifth plan.
14:13:52 From Stephen Buckley to Everyone:
        Will the work on Mural be saved .. for reference later?
14:14:27 From Daniel York to Everyone:

@Stephen — yes
14:15:12 From Daniel York to Everyone:
        We will work with GSA Office of Strategic Communications to
post the final mural with the meeting record on open.usa.gov
14:15:39 From Silona Bonewald to Everyone:
        LOL — are y'all familiar with https://learnwardleymapping.com/
14:16:15 From Silona Bonewald to Everyone:
        For next time — you might want to give people a mural overview
or link to a tutorial
14:16:42 From Daniel York to Everyone:
        Thank you @Silona, We'll look into that for next time
14:17:07 From Alexander Howard to Everyone:
        It would also be excellent if the GSA would include the lead
institution that is accountable for implementing a given commitment
and point of contact at that agency; all of those fields are currently
empty on the OGP commitment pages. Ideally, every agency implementing
a commitment will identify it and an accountable official at
agency.gov/open so there is both transparency and accountability in
the process. The GSA could lead by example here with usgsa.gov/open
and the commitments you are implementing, with a point of contact
14:18:46 From Daniel York to Everyone:
        @Alex, thank you for that. If you click on any of the
individual commitments, it will bring you to a new page where you will
see the sub-commitments that make up each commitment. Each of those
sub-commitments should have an agency assigned to them.
14:19:02 From Michelle Negoita to Everyone:
        can we have questions about future of SSA
14:19:22 From Alexander Howard to Everyone:
        I suggest pulling from this page to add a lot more narrative
to open.USA.gov about OGP and open government: https://
obamawhitehouse.archives.gov/node/293756 including the memorandum &
directive from 2009.
14:19:55 From Daniel York to Everyone:
        @Michelle, today's session is really focused on how best we
can display commitments to the public, less so on the status of
individual commitments themselves.
14:21:22 From Alexander Howard to Everyone:
        If you visit energy.gov/open you'll see a link to the old
White House open gov dashboard https://www.energy.gov/open-government
14:21:37 From Stephen Buckley to Everyone:
        I am at a disadvantage since I am not a Mural user. —— My
concern is that the National Action Plan will continue to confuse
Actions (i.e., "Commitments") with Progress (e.g., improved Public
Engagement). Deliverable outputs are not the same as desired
Outcomes.
14:21:42 From Michelle Negoita to Everyone:
        Are audits available to the public?
14:22:58 From Alexander Howard to Everyone:
        I recommend going back to see how the Obama White House
created a dashboard where you could see status at a glance https://

web.archive.org/web/20140121153435/http://www.whitehouse.gov/open/
around
14:23:06 From Daniel York to Everyone:
        @Michelle, that's a great question. I know agency IGs and GAO
publicly post the results of their audits, is that what you are asking
about?
14:23:33 From Alexander Howard to Everyone:
        The use of red, yellow, or green is useful visually, to see
this at a glance.
14:23:39 From Daniel York to Everyone:
        Thank you @Alex, we'll document that for Beatrice and Michael.
14:24:49 From Alexander Howard to Everyone:
        I recommend that you consider how you can meet the standard of
the 2014 era dashboard and go beyond; don't just post the
administration's assessment of progress & add the results of audits of
completion on these commitments
14:25:17 From Alexander Howard to Everyone:
        I am putting suggestions here as well, as I can't do Mural at
the moment
14:25:33 From Marci Harris to Everyone:
        +1 to Stephen's comment. Outcomes > Box-checking. Well said!
14:25:49 From Michelle Negoita to Everyone:
        How often is the government provided the information and
results
14:26:00 From Daniel York to Everyone:
        Thank you @Alex, keep the recommendations coming! The Chat
will be documented and provided with the meeting materials.
14:26:12 From Silona Bonewald to Everyone:
        https://www.theodi.org/service/public-policy/
14:26:28 From Alexander Howard to Everyone:
        It would be excellent to add deadlines for the commitments
where one exists; for instance, the DoJ was supposed to launch the
accountability database in January 2023; flagging that as 7 months
past deadline in red would be a form of accountability
14:26:34 From Daniel York to Everyone:
        @Michelle — I believe OSTP will be addressing that question at
the end of the session.
14:26:54 From Silona Bonewald to Everyone:
        https://www.theodi.org/knowledge-opinion/guides/
14:27:03 From Michael Mogensen to Everyone:
        Again, feel free to populate the chat if cannot in Mural
14:27:39 From Alexander Howard to Everyone:
        Right now, it's unclear what the status of the plan is as a
whole — just as it's unclear what the status of the 4th NAP is,
including impact — I fear that without transparency and accountability
for past work that the public won't trust the current efforts
14:28:57 From Alexander Howard to Everyone:
        For instance, the original open government tracker had no red
on it https://web.archive.org/web/20130528041201/http://
www.whitehouse.gov/open/around/previous-dashboard

14:29:58 From Michelle Negoita to Everyone:
        Let's see if the policies are updated and the communication
will be available on line and at local offices
14:30:47 From Alexander Howard to Everyone:
        It would also be terrific if the GSA would start blogging
about the commitments in narrative form, every time a deliverable goes
up, in coordination with your comms team. https://web.archive.org/web/
201401211153435/http://www.whitehouse.gov/open/blog currently, I see no
news about open government in the GSA's feeds or social media — or the
White House's.
14:30:56 From Daniel York to Everyone:
        @Michelle, how do you recommend the commitment statuses are
communicated to local offices?
14:32:01 From Stephen Buckley to Everyone:
        One of my fears is that the new #OpenGov Team will have so
much of an "Optimism Bias" .. that they will ignore "lessons-never-
learned" by their predecessors.
14:32:04 From Alexander Howard to Everyone:
        @daniel If there are agencies assigned to commitments, please
make sure there is a point of contact and documentation on the
agency.gov/open and let OGP know so they can update those commitments
14:32:38 From Alexander Howard to Everyone:
        If you can identify which (if any) of these commitments are
"flagship" or "starred"
        commitments, that might be helpful
14:33:15 From Michelle Negoita to Everyone:
        the information should be available at SSA offices, referred
to as policies updated
14:33:31 From Daniel York to Everyone:
        Thank you @Alex, we'll document that and see how we can best
display the commitment status to the public.
14:34:14 From Alexander Howard to Everyone:
        It would be wonderful if there were a wh.gov/open that lists
USG actions & activities around open government in parallel to wh.gov/
equity that links to this tracker and OGP's page for the USA
14:34:15 From Sophia B Liu (USGS | FedCCS) to Everyone:
        @Denice — I appreciate the comment you just made and second
that point.
14:34:57 From Michelle Negoita to Everyone:
        can be provided on paper as somebody is required
14:35:25 From Michelle Negoita to Everyone:
        at local offices
14:36:24 From Alexander Howard to Everyone:
        My fear is that relevant officials from agencies aren't part
of these followup conversations, from Justice to Treasury to ODNI, &
that those agencies aren't holding public roundtables with
stakeholders to discuss progress on commitments
14:37:10 From Alexander Howard to Everyone:
        +100 to Susan. The commitments in this plan were not co-
created with civil society

14:38:32 From Alexander Howard to Everyone:
        It would be welcome if the Secretariat were to take this
collaborative approach to co-create additional commitments in advance
of the OGP Summit
14:38:36 From Michelle Negoita to Everyone:
        open comment of our government providing how the spending
funds are made
14:39:29 From Michelle Negoita to Everyone:
        an a plan of spending
14:39:52 From Silona Bonewald to Everyone:
        I think one reason for the confusion that Denice just pointed
out is exactly what Susan was talking about.
14:40:15 From Alexander Howard to Everyone:
        The redesign of usaspending.gov in beta in collaboration with
civil society from 2014-2017 was a useful approach — I hope engaging
all Americans about open spending data is part of this recommitment
14:40:19 From Daniel York to Everyone:
        @Alex, we are in the process of working with OSTP and various
commitment owners to set up our September 2023 Public
Engagement sessions. That being said, it is our hope that DOJ will be
one of those session
14:40:45 From Alexander Howard to Everyone:
        Thank you, Daniel
14:46:27 From Michelle Negoita to Everyone:
        How the agencies are paid and from what was found
14:46:30 From Beatrice Mercier to Everyone:
        https://open.usa.gov/national-action-plan/5/commitments/
14:48:09 From Stephen Buckley to Everyone:
        How can there be a Usability Test .. for using *Mural* ..
without using Mural?
14:50:12 From Daniel York to Everyone:
        @Michelle, are you recommending the commitment tracker some
how include how each commitment is funded? I would assume most funding
comes from Congress through federal appropriations, but I'm curious to
hear your thoughts, so we can best document your feedback.
14:51:37 From Alexander Howard to Everyone:
        I wish there were fields for public feedback and expert
feedback on status & impact
14:51:56 From Michelle Negoita to Everyone:
        out of line, l will navigate recommended links for feedback
14:52:32 From Daniel York to Everyone:
        Thank you @Alex, that's in interesting idea. thank you for
sharing that. We'll need to think through how best to implement it,
but that seems like something we should be able to technically do.
14:53:10 From Stephen Buckley to Everyone:
        Feedback would have been more thoughtful .. if we had gotten
the Tracker earlier than 30 minutes before the meeting. The
Timeliness of information is a factor for improving the Citizen
Experience (CX) in Public Engagement.
14:53:15 From Michelle Negoita to Everyone:

can be searched by specific topics on top of web pages
14:54:22 From Susan Harley (Public Citizen) she/hers to Everyone:
        +1 to Silona.
14:54:22 From Daniel York to Everyone:
        @Michelle, that's a good idea, some sort of meta tagging to
make certain commitments searchable. Thank you, we can look into that
14:57:03 From Alissa Ellis to Everyone:
        +1 clearer metrics
14:57:18 From Alissa Ellis to Everyone:
        To the extent they can be systematized across commitments
14:57:28 From Michelle Negoita to Everyone:
        Other things the following should be done by each change to
any policies or audit results to be available on time frame
14:58:20 From Silona Bonewald to Everyone:
        I have a hard stop – but thank you so much for listening! And
you can always ping me if you want to chat. https://www.linkedin.com/
in/silona/
14:58:50 From Michelle Negoita to Everyone:
        Thank you
14:59:16 From Silona Bonewald to Everyone:
        https://www.opengovpartnership.org/ what Alex is referencing…
15:00:00 From Michael Mogensen to Everyone:
        Thank you everyone!
15:00:07 From Susan Harley (Public Citizen) she/hers to Everyone:
        Yes, thanks all!
15:00:09 From Philip Ashlock to Everyone:
        Thanks all!
15:00:11 From Beatrice Mercier to Everyone:
        Thank you everyone, it was a pleasure to hear from you all!
15:00:11 From laura szakmary to Everyone:
        Thanks all!